

Terms of Use

You may be required to provide us with personal information when you use this website. We use your personal information to send you information or materials you have requested, to inform you of new products or services that we believe will be of interest to you, to otherwise conduct business with you, and for administrative purposes (such as to notify you about changes to this privacy policy).

You may contact us to request a change to your personal information or your preferences regarding what types of communications you would like to receive from us. For example, in emails we send you, we generally provide a method for you to unsubscribe from future emails. However, in accordance with our service agreement we will continue to send essential communications affecting your account, including, but not limited to: product or service changes, billings, quotes and/or website outages.

Browsing Information

When you use our website, our servers may collect information indirectly and automatically (through, for example, the use of "cookies" or your "IP address") about your activities while visiting the site, including the web page that you just came from, which web page you go to next, and information about the browser you are using. We do not link browsing information to the personal information you submit to us. We use this browsing information for internal purposes to help understand how our website is being used, to improve it, and for systems administration purposes.

Cookies

Cookies are small pieces of information stored on your hard drive, not on our website. Session Cookies are used on our result reporting website (arbordiagnosics.org). The Session Cookie exists for the duration of your visit. For example, a Session Cookie is created when you use the Personal Login to access secured pages on arbordiagnosics.org. The Session Cookie is stored in temporary memory and is not retained after the browser is closed. Session Cookies do not collect information from the user's computer. Typically, they will store information in the form of a session identification and do not personally identify a user.

IP Address

An IP address is a number that is automatically assigned to your computer when you use the Internet. In some cases your IP address stays the same from browser session to browser session, but if you use a consumer Internet access provider, your IP address probably varies from session to session.