

Purpose/Introduction

The Arbor Diagnostics, Inc. Critical Call/Unexpected Finding Reporting Policy describes the reporting of test results considered critical or unexpected depending on thresholds established and amended by medical consensus and approval of the Medical Director. This applies to any samples sent to a reference lab. The critical result reporting described in this policy is in addition to the regular reporting procedure for all test results. The provider who requests the test is responsible for providing 24-hour reliable contact information for the purpose of critical reporting. Information may only be provided to someone who indicates they have the authority to accept the communication. We will notify the ordering provider or authorized representative as permitted or required by state and federal law. Thereafter, the provider or authorized representative has the responsibility of interpreting the result in the context of the patient's clinical condition and to take immediate action, if needed. If the person notified is not qualified to make these decisions, they have a responsibility to communicate the information to a qualified person immediately.

Unexpected findings will be reported during business hours, between 8am and 5pm, Monday-Friday. Critical results will be contacted during the hours department operation. If an authorized person is not reached on first attempt, the testing department will leave a message regarding a critical result or unexpected finding for a patient. If no attempt is made by the provider within three hours for unexpected findings (30 minutes for critical results), the testing department will contact the office again, and leave a message informing the provider of a critical result or unexpected finding. Patient information should never be left on a voicemail. Allowing clinicians to "opt out" of receiving critical results is not permitted.

Sincerely,
Sarita Milchgrub, M.D.
Arbor Diagnostics, Inc. | Medical Director

Arbor Diagnostics, Inc. Priority Value Tables by Testing Department

Pathology Ordered Test	Unexpected Finding Interpretation	Turnaround Time Notification from Findings
Gyn Cytology (Pap)	<ul style="list-style-type: none"> HSIL Positive for malignancy** 	≤24 hours
	<ul style="list-style-type: none"> Presence of adipose tissue in an endometrial biopsy 	≤24 hours
Tissue Biopsy	<ul style="list-style-type: none"> POC without identifiable placental villi or fetal parts without clinical history provided* Suspicious for malignancy Positive for malignancy** Significant unexpected surgical pathology findings as determined by pathologist** <p>* At the pathologist discretion. ** Excluding squamous/basal cell skin carcinomas and/or re-excision of known recently diagnosed malignancy but includes cases in which biopsy is a follow-up to cytology report. It is not intended that pre-malignant conditions such as CIN3, complex endometrial hyperplasia, etc. be considered "Suspicious for Malignancy" unless the pathologist has made an additional comment to that effect.</p>	≤24 hours

Arbor Diagnostics, Inc. Priority Value Tables by Testing Department

Microbiology Ordered Test	Unexpected Finding Interpretation	Turnaround Time Notification from Findings
<i>Streptococcus, Group A, wound cultures</i>	<ul style="list-style-type: none"> Positive 	≤8 hours
Vancomycin Intermediate or Resistant <i>Staphylococcus aureus</i>	<ul style="list-style-type: none"> Vancomycin I or R 	≤8 hours
Methicillin-resistant <i>Staphylococcus aureus</i> (MRSA) isolated cultures	<ul style="list-style-type: none"> Oxacillin R, Cefoxitin POS 	≤8 hours
Extended-spectrum betalactamase (ESBL) isolated cultures	<ul style="list-style-type: none"> Cephalosporins R 	≤8 hours

Arbor Diagnostics, Inc. Priority Value Tables by Testing Department

Clinical Pathology- HEMATOLOGY	Critical Result		Critical Call Back Turnaround Time from Findings
Analyte	Low	High	
Hemoglobin (g/dL)	≤7.0	Females ≥ 20.0; Males ≥20.0	≤ 1 hour
Hematocrit	<20	>65	
WBC, absolute number/uL	<2.0	>25.0x10 ³	
Platelet	<50	>1000x10 ³	
Blast, absolute number/uL		Blast>0 (New patients only)	
Malaria Parasites or other organisms	Positive for <i>P. falciparum</i> or unspiciated Plasmodium species		
COAGULATION	Low	High	Critical Call Back Turnaround Time from Findings
Prothrombin time – INTERNATIONAL Normalized Ratio, PT-INR		≥5.0	≤1 hour
Partial Thromboplastin Time, aPTT (sec)		≥90 sec.	

Arbor Diagnostics, Inc. Priority Value Tables by Testing Department

SPECIAL CHEMISTRY	Unexpected Finding		Turnaround Time Notification from Findings
	Low	High	
TSH (mIU/L)		>50.00mIU/L	≤8 hours
HIV 1/2/p24	Reactive		≤8 hours
HBsAG Confirmation	Reactive		
HCV	Reactive		
Syphilis	Treponema confirmed		
Toxoplasma IgM	Reactive in pregnant patient		
Cytomegalovirus, IgM	Reactive in pregnant patient		
IMMUNOHEMATOLOGY	Low	High	Critical Call Back Turnaround Time from Findings
Antibody Screen	Positive		≤8 hours
Antibody Identification	Any Antibody		

Arbor Diagnostics, Inc. Priority Value Tables by Testing Department

Genetic Ordered Test Natera Samples	Unexpected Finding Interpretation	Turnaround Time Notification from Findings
All Horizon Panels	Positive for any variant	≤24 hours